

#### Results for the Fiscal Year Ending May 31, 2023

FY2022 (June 1, 2022 - May 31, 2023)

#### Pasona Group Inc.

Prime Market TSE (2168)

July 19, 2023 www.pasonagroup.co.jp/English





1

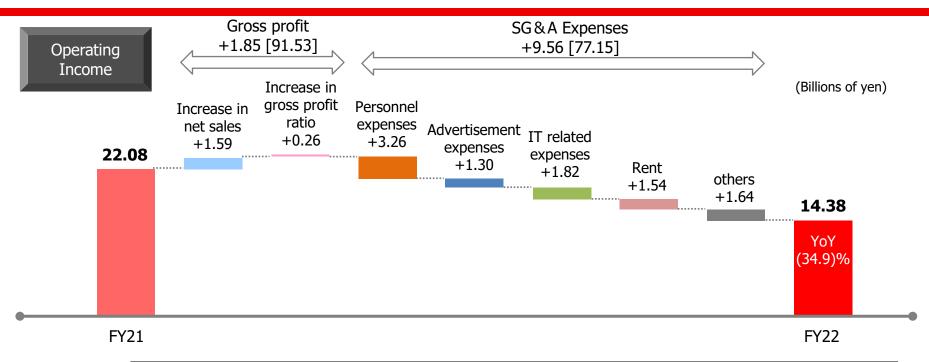
#### **FY2022 Results**

\* Units in billions of yen have been rounded to the nearest first decimal place. Units in millions of yen have been rounded down.

#### **Consolidated Results**

						Net S	Sales	Operating Income		
(Millions of yen)	FY21	FY22	Increase /Decrease	FY23 (Forecast) Revised Jan,13,2023	Increase /Decrease	YoY +1.8%		Decrease YoY		(Billions of yen)
	(%)	(%)		(%)						
Net sales	366,096	372,579	+6,482	385,000	(12,420)					
Net Sales	100.0	100.0	+1.8%	100.0	(3.2)%	366.1	372.6	22.08		
Cost of sales	276,424	281,053	+4,628		_					
COSE OF Sales	75.5	75.4	+1.7%	-	_					
Cross profit	89,671	91,525	+1,853		_					
Gross profit	24.5	24.6	+2.1%	_	_			14.38		
SG&A	67,588	77,148	+9,560		_					
expenses	18.5	20.7	+14.1%	_	_					
Operating income	22,083	14,377	(7,706)	19,500	(5,122)					
Operating income	6.0	3.9	(34.9)%	5.1	(26.3)%					
Ordinantincomo	22,496	15,366	(7,129)	20,200	(4,833)					
Ordinary income	6.1	4.1	(31.7)%	5.2	(23.9)%					
Profit attributable to	8,621	6,099	(2,522)	8,700	(2,600)					
owners of parent	2.4	1.6	(29.3)%	2.3	(29.9)%					
Gross profit ratio	24.5%	24.6%	+0.1pt	-	_	FY21	FY22	FY21 FY22		
Operating income ratio	6.0%	3.9%	(2.1)pt	5.1%	(1.2)pt					

### **Operating Income**



	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22
Gross Profit ratio	19.3%	20.3%	20.0%	20.2%	21.5%	22.8%	23.6%	24.8%	24.5%	24.6%
SG&A ratio	17.7%	18.7%	18.6%	18.6%	19.4%	20.0%	20.3%	18.8%	18.5%	20.7%
Operating Income ratio	1.5%	1.5%	1.5%	1.6%	2.1%	2.9%	3.3%	6.0%	6.0%	3.9%

Major Item of Increase/Decrease

- Gross profit : In addition to the impact of increased revenue, gross profit margin also improved from the previous year (+0.1pt).
- SG&A expenses : Increased costs due to Outsourcing expansion (M&A) and advertisement expenses such as large-scale promotions.
   Double rent costs incurred in H1 FY22 due to the relocation to "PASONA SQUARE" in Minami Aoyama, Tokyo.

#### Non-operating/Extraordinary income (loss), Others

(Millions of yen)	FY21	FY22	Increase/ Decrease	YoY	Ordinary income Profit attributable to owners of parent
Operating income	22,083	14,377	(7,706)	(34.9)%	YoY (31.7)% (29.3)%
Non-operating income	1,991	1,788	(202)	(10.2)%	22.50 8.62
Non-operating expenses	1,578	798	(779)	(49.4)%	15.37 6.10
Ordinary income	22,496	15,366	(7,129)	(31.7)%	
Extraordinary income	28	1,530	+1,502	+5,214.3%	FY21 FY22 FY21 FY22
Extraordinary loss	234	131	(103)	(44.1)%	<ul> <li>Major Item of Increase/Decrease</li> <li>Non-operating income / expenses</li> </ul>
Income before income taxes	22,290	16,766	(5,523)	(24.8)%	•Share of profit of entities accounted for using equity method ¥ 153 million (+ ¥ 10 million )
Income taxes - current	8,826	7,508	(1,317)	(14.9)%	• Subsidy¥ 968 million (+ ¥ 247 million )• Commitment fee¥ 60 million (¥ (400) million)
Income taxes - deferred	69	(1,450)	(1,519)	(2,191.8)%	<ul> <li>(Prior Period Syndicated loan Arrangement Fee)</li> <li>Real estate rent / Rent expenses on real estates</li> <li>( Decreased in sublease income and expenses mainly</li> </ul>
Income taxes	8,895	6,058	(2,836)	(31.9)%	due to relocation from Nippon Building ) ¥ 185 million (¥ (550) million )
Profit attributable to non-controlling interests	4,773	4,608	(165)	(3.5)%	<ul> <li>/ ¥ 141 million (¥ (470) million)</li> <li>Extraordinary income</li> </ul>
Profit attributable to owners of parent	8,621	6,099	(2,522)	(29.3)%	•Gain on sales of investment securities¥ 1,267 million•Gain on change in equity (listing of Circlace Inc)¥ 213 million

#### **Consolidated Results by Segment**

(Millions of yen)

			Net s	ales		Ор	erating in	come (loss	5)	Operating income ratio		
	Segment	FY21	FY22	Increase/ Decrease	YoY	FY21	FY22	Increase/ Decrease	YoY	FY21	FY22	Increase/ Decrease
1	Expert Services (Temporary Staffing)	152,067	147,188	(4,878)	(3.2)%							
2	BPO Services (Contracting)	139,272	141,906	+2,633	+1.9%	18,345	14,515	(3,830)	(20.9)%	6.1%	4.9%	(1.2)pt
3	HR Consulting , Education & Training , Others.	8,418	8,761	+342	+4.1%							
4	Global Sourcing (Overseas)	8,335	9,831	+1,495	+17.9%	447	617	+169	+38.0%	5.4%	6.3%	+0.9pt
	Subtotal	308,093	307,687	(406)	(0.1)%	18,793	15,132	(3,660)	(19.5)%	6.1%	4.9%	(1.2)pt
5	Career Solutions (Placement/ Recruiting, Outplacement)	14,700	13,923	(776)	(5.3)%	4,470	4,089	(381)	(8.5)%	30.4%	29.4%	(1.0)pt
6	Outsourcing	38,359	42,376	+4,016	+10.5%	12,765	10,487	(2,278)	(17.8)%	33.3%	24.7%	(8.6)pt
Ø	Life Solutions	7,158	8,200	+1,041	+14.6%	232	364	+132	+57.0%	3.2%	4.4%	+1.2pt
8	Regional Revitalization Solutions	4,426	6,931	+2,505	+56.6%	(2,612)	(2,877)	(264)	-	-	-	-
9	Eliminations and Corporate	(6,642)	(6,539)	+102	-	(11,566)	(12,819)	(1,252)	-	_	-	-
	Total	366,096	372,579	+6,482	+1.8%	22,083	14,377	(7,706)	(34.9)%	6.0%	3.9%	(2.1)pt

### **Balance Sheet**

		(	Billions of yen)
Major Item of Increase/Decrease	May 31,2022	May 31,2023	Increase/ Decrease
Assets	203.7	275.5	+71.8
Current assets	131.1	194.3	+63.2
Cash and deposits	67.0	123.1	+56.1
Notes and accounts receivable-trade, and contract assets	51.0	52.6	+1.6
Non-current assets	72.5	81.1	+8.6
Property, plant and equipment	27.3	33.7	+6.4
Intangible assets	23.2	26.6	+3.4
Investments and other assets	21.9	20.8	(1.2)
Liabilities	136.6	203.9	+67.3
Current liabilities	83.6	144.8	+61.2
Accounts payable-trade	8.7	7.4	(1.3)
Short-term loans payable	9.6	10.3	+0.7
Accrued expenses	16.0	17.0	+1.0
Income taxes payable	5.9	3.1	(2.8)
Deposits received	13.1	78.7	+65.6
Contract liabilities	8.5	7.5	(1.0)
Non-current liabilities	53.0	59.1	+6.1
Bonds payable	3.8	3.2	(0.6)
Long-term loans payable	38.8	43.5	+4.7
Net assets	67.1	71.6	+4.5
Shareholders' equity	48.6	52.7	+4.0
Capital surplus	17.8	17.1	(0.7)
Retained earnings	28.2	32.9	+4.7
Treasury shares	(2.4)	(2.4)	+0.0
Total accumulated other comprehensive income	1.3	1.3	+0.0
Share acquisition rights	0.0	0.0	(0.0)
Non-controlling interests	17.2	17.6	+0.5
Equity ratio	24.5%	19.6%	(4.9)pt
Equity ratio (Excluding deposits received for contracted projects)	25.8%	26.9%	+1.1pt

#### Major Item of Increase/Decrease

#### [ Cash and deposits ]

Increased in temporary deposits related to contracted projects. ¥ 74.9 billion (+ ¥ 64.7 billion )

#### [ Property, plant and equipment ]

Acquisition of assets related to regional development projects, head office and headquarters functions, etc.

#### [Intangible assets]

Increased in goodwill and customer-related assets associated with the acquisition of the former KANDEN JOINUS CO.,Ltd (now Pasona Joinus Inc.), and software investment at Benefit One Inc.

#### [ Deposits received ]

Increased in temporary deposits related to contracted projects.

#### [ Equity ratio ]

26.9% after deducting "deposits received" related to contracted projects.

### **Cash Flows**

	_	(В	illions of yen)	
Major Item of Increase/Decrease	FY21	FY22	Increase/ Decrease	
Cash flows from operating activities	10.1	6.0	(4.2)	
Income before income taxes	22.3	16.8	(5.5)	
Depreciation and amortization	4.4	5.1	+0.7	_
Amortization of goodwill	0.7	0.7	+0.0	
Loss (gain) on sales of investment securities	0.0	(1.3)	(1.3)	
Decrease (increase) in notes and accounts receivable- trade and contracts asset	(6.1)	(1.2)	+4.9	
Increase (decrease) in operating debt	2.8	(0.9)	(3.7)	
Deposits received	(1.2)	1.1	+2.3	
Income taxes paid	(8.1)	(12.9)	(4.8)	
Cash flows from investment activities	(29.6)	(12.5)	+17.1	
Purchase of property, plant and equipment	(11.6)	(9.0)	+2.6	
Purchase of intangible assets	(4.7)	(4.6)	+0.1	
Purchase of investment securities	(0.7)	(0.6)	+0.1	
Proceeds from sales of investment securities	0.1	1.8	+1.7	
Purchase of shares of subsidiaries resulting in charge in scope of consolidation	(10.5)	(1.3)	+9.2	-
Cash flows from financing activities	23.5	(2.3)	(25.8)	
Proceeds from long-term loans payable	29.1	15.7	(13.4)	
Repayment of long-term loans payable	(11.1)	(10.3)	+0.8	
Proceeds from issuance of bonds	2.5	_	(2.5)	
Cash dividends paid	(3.6)	(5.2)	(1.6)	/
Purchase of treasury shares of subsidiaries	(0.0)	(1.5)	(1.5)	
Proceeds from changes in ownership interests in subsidiaries that do not result in change in scope of consolidation	6.5	0.0	(6.5)	_
Net increase (decrease) in cash and cash equivalents	4.3	(8.7)	(12.9)	
Cash and cash equivalents at beginning of the period	52.3	56.6	+4.3	
Cash and cash equivalents at the end of the period	56.6	47.9	(8.7)	
Free cash flows	(19.5)	(6.5)	+13.0	

Major Item of Increase/Decrease

[ Profit before amortization ] ¥ 22.6 billion (YoY ¥ (4.9) billion)

[ Decrease (increase) in notes and accounts receivable-trade and contracts asset ] Increased in the previous fiscal year due to the launch of large-scale projects.

[ Purchase of shares of subsidiaries resulted in scope of consolidation ] Prior fiscal year : JTB Benefit Inc. (merged with Benefit One Inc.in April 2022) Current fiscal year : KANDEN JOINUS CO.,Ltd.

(changed its name to Pasona Joinus Inc. in April 2023)

[ **Purchase of treasury shares of subsidiaries** ] Acquisition of treasury stock by Benefit One Inc.

#### [ Proceeds from changes in ownership interests in subsidiaries that do not result in change in scope of consolidation ]

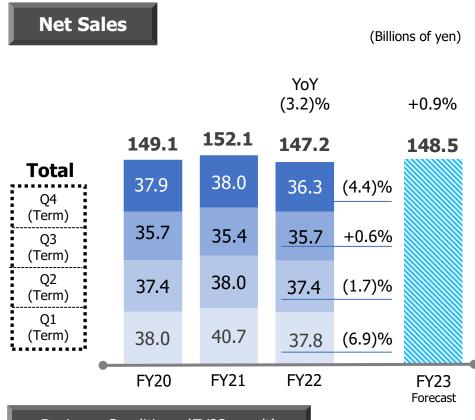
Sold a portion of PG's holdings of Bewith stock in the previous fiscal year.

\*\*Cash flow does not include the cash balance and increase/decrease in cash corresponding to "deposits" from customers for projects entrusted to the company.



# **Segment information**

#### Expert Services (Temporary staffing)

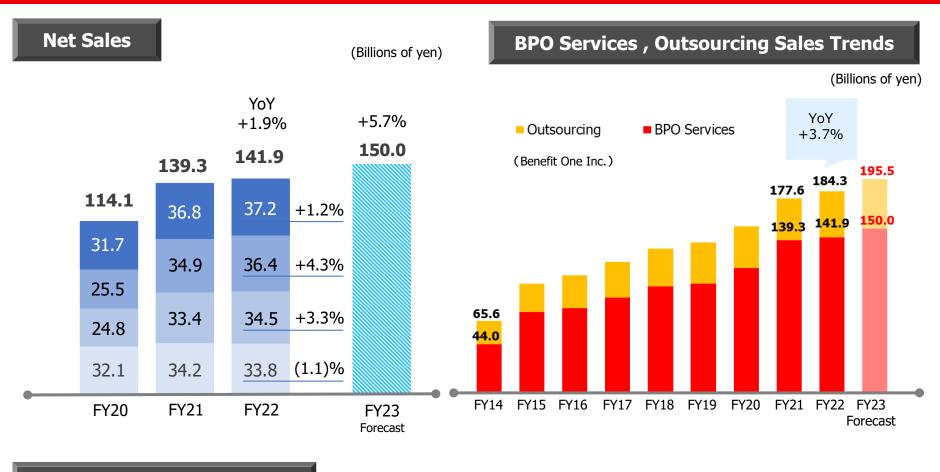


#### Business Conditions (FY22 result)

- The number of operations related to the response to COVID-19 infections, which increased significantly in the previous fiscal year, declined with the end of COVID-19 infections.
   From 3Q onward, operations were completed earlier than expected.
- KANDEN JOINUS Co., Ltd. became a subsidiary on January 5, 2023 (changed its name to Pasona Joinus Inc. on April 1), and contributed to earnings from 4Q.

Staff enga	igement measures
[Welfare Program]	
Launched an incentive point system for working expert employees (temporary staff).	PASONA マイレージポイントプログラム オイントを貯めてパソナグループの様々な商品と交換!
【Well-being / Health】	
Free breast and uterine cancer screenings, prostate cancer checkups, etc. Holding Pink Ribbon events to promote the receipt of breast cancer screening.	スタッフの皆さまの <b>健康を</b> パソナが全力でサポートします! 乳がん・子宮がん検診等を 無料で受診いただけます
[Events]	
"Lounge Minami-Aoyama" was opened in Minami- Aoyama, Tokyo. Cultural events are held.	
[Career Support]	
Launched "Avatar Career Concierge", a new service that allows users to easily contact the company for advice when they have a problem, even if it's just a small one.	アパターキャリアコンシェルジュ オンラインで 気軽に相談! - あなたの(他く)を応援します~

#### **BPO Services** (Contracting)

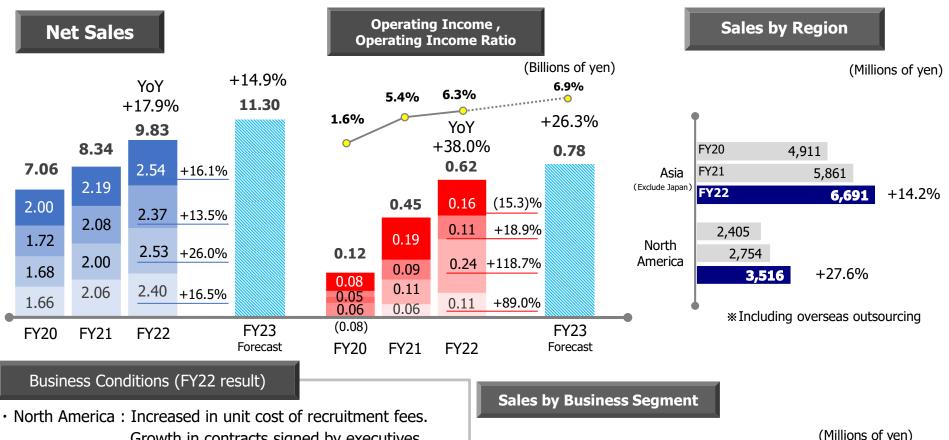


Business Conditions (FY22 result)

- Expanded service areas by building up new projects and cross-selling to existing clients.
- Decreased in one-time special demand projects in the previous fiscal year, such as work related to infection control measures for COVID-19 infections.

- Public Sector: Newly acquired businesses such as employment support and human resource development.
- Private companies: New demands such as outsourcing of operations and DX promotion to improve productivity.

# **Global Sourcing** (Overseas)



Growth in contracts signed by executives. Expansion of outsourced BPO services such as payroll and accounting.

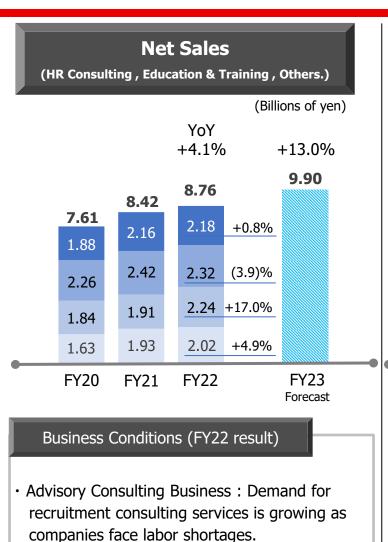
 Asia : (Taiwan) Continued growth in demand for human resources in semiconductor manufacturing and related businesses.

> (India • Thailand • Malaysia) Expanding demand for human resources, especially from Japanese-affiliated companies.

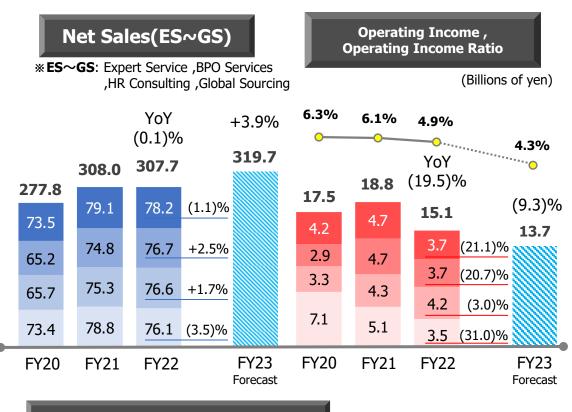
_			(Mi	llions of yen)
	FY20	FY21	FY22	YoY
Temporary Staffing	3,691	4,221	4,720	+11.8%
Placement / Recruiting	1,256	1,809	2,393	+32.3%
Contracting (Payroll, others)	1,340	1,470	1,713	+16.5%
Others	774	834	1,003	+20.2%
Total	7,061	8,335	9,831	+17.9%

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#### HR Consulting , etc. / Operating Income by Segments



• Education and training business : Human capital management-related fields, such as training of next-generation leaders and female managers, are expanding.



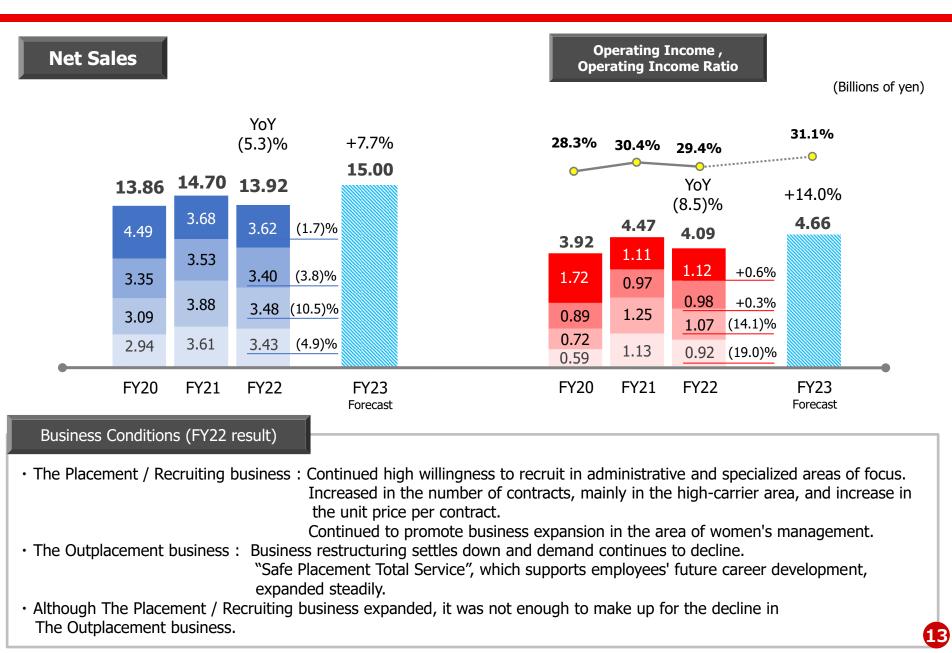
Business Conditions (FY22 result)

 Cost of sales : Increased paid leave for active staff of Expert Services and social insurance premiums.

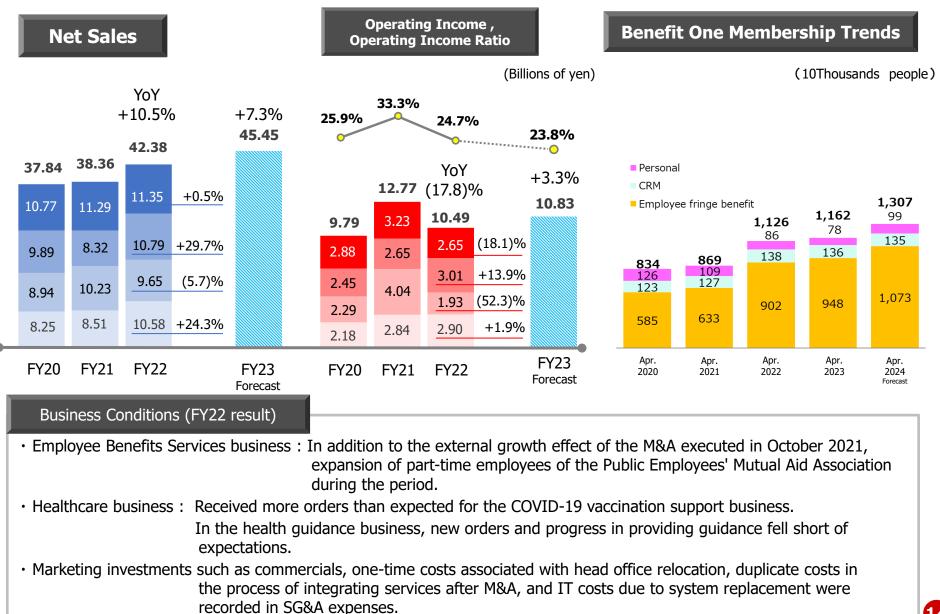
12

• SG&A : Personnel expenses increased in BPO, HR consulting, and Global Sourcing businesses.

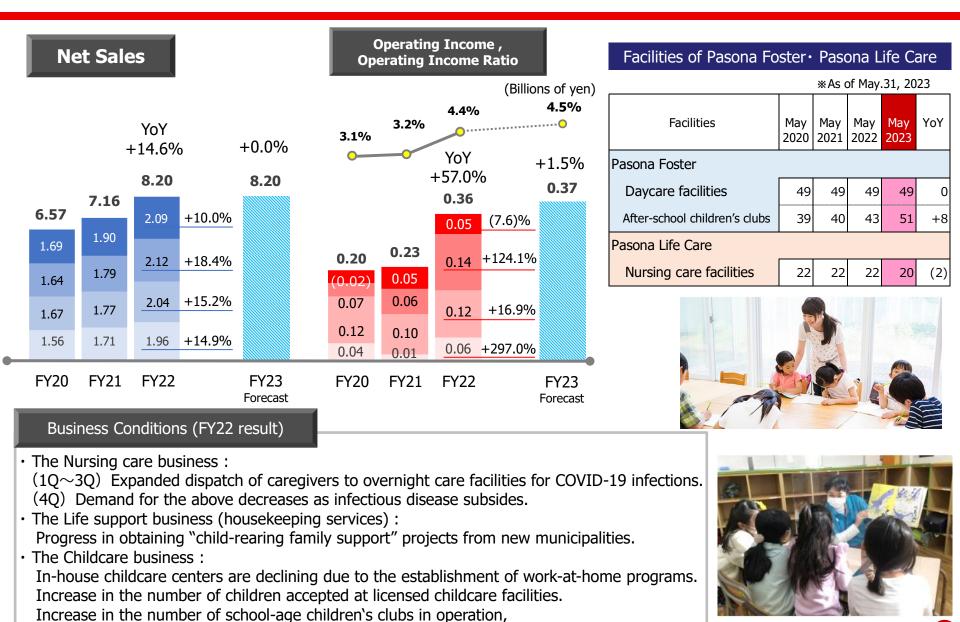
#### **Career Solutions** (Placement/Recruiting, Outplacement)



#### **Outsourcing** (Benefit One Inc.)



#### Life Solutions (Nursing care , Life support , Childcare)



accompanied by growth in the number of users.

▲ After-school club

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# **Regional Revitalization Solutions**

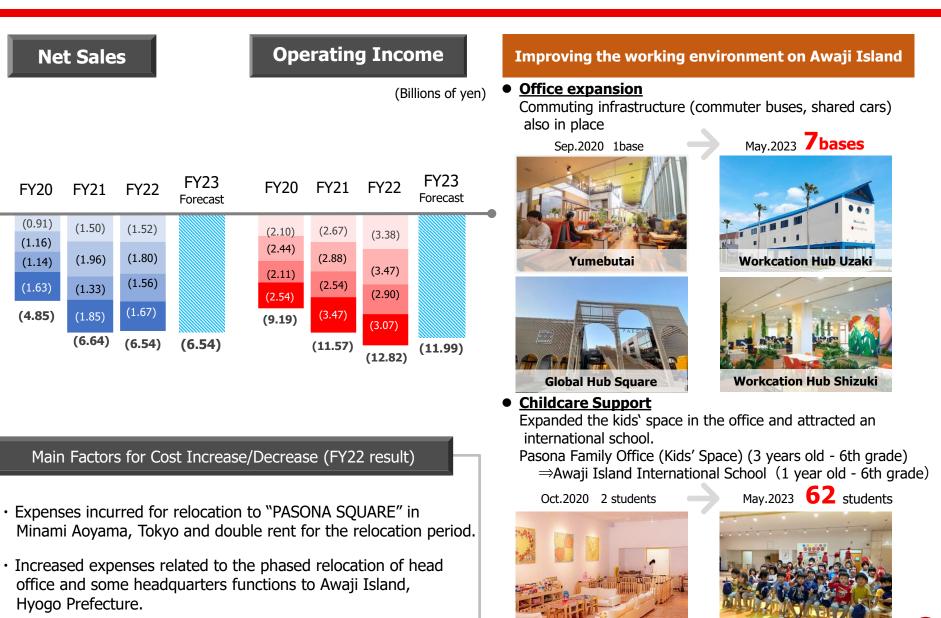
Net Sales		Operat	ting Inco	me	Initiatives for regional revitalization
YoY +56.6%		9	(Billio	ns of yen)	• Two "Inishie no Bishu" brands won prizes in the premium brand category of long-aged sake in the world's largest type competition "IWC2023" .
<b>6.93</b>	<b>8.19</b> +48.5%				• Three brands of long-aged sake "Inishie no Bishu" won Platinum and Gold awards at the French sake competition "Kura Master 2023". (June 2023)
1.07         1.24         1.89         4           0.81         1.20         1.89         4	+46.8% +47.3%	FY20 FY2	21 FY22	FY23 Forecast	• "Inishie no Bishu Bunzo Umeshu" won the Gold Prize in the "Japanese Liqueur Category" at the "17th Féminaries World Wine Competition 2023" (France). (April 2023)
0.88 0.48 0.76 1.53 +1 FY20 FY21 FY22 Q1 (Term) Q2 (Term)	FY23 Forecast	(0.58) (0.7 (0.51) (0.5 (0.47) (0.4 (0.77) (0.4	55) (0.45) (1.00)	(1.60)	
Q3 (Term) Q4 (Term) Total		(0.9) (0.9) (2.33) (2.6)	(0.76)		<ul> <li>Opened Awaji Chef's Garden by PASONA, an outdoor resort restaurant with a view of the "100 best sunsets in Japan", and Ladybird Road, a seaside mall on the west coast of Awaji Island. (April 2023)</li> </ul>
Business Conditions	(FY22 result)				

- Increased use by inbound and group tourists due to relaxation of activity restrictions and opening of new facilities.
- Changed the fiscal year end of some subsidiaries from March to May, and recorded 14 months' worth of results for the current fiscal year, adding two months' worth of results to the current fiscal year.

#### ▲ Awaji Chef's Garden by PASONA ▲ Ladybird Road

16

# **Elimination/Corporate Segment Costs**



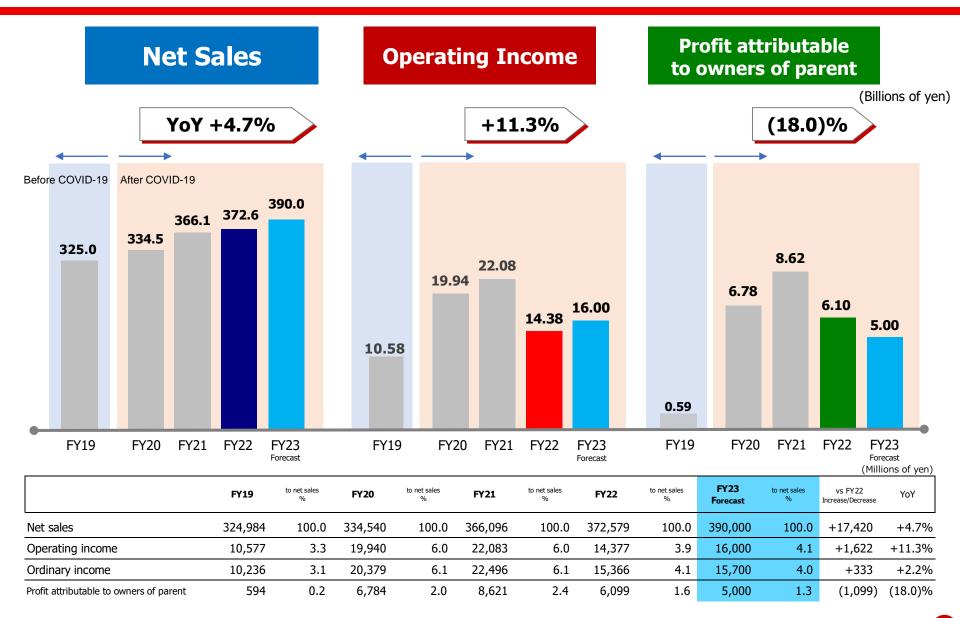


#### **FY2023 Forecasts**

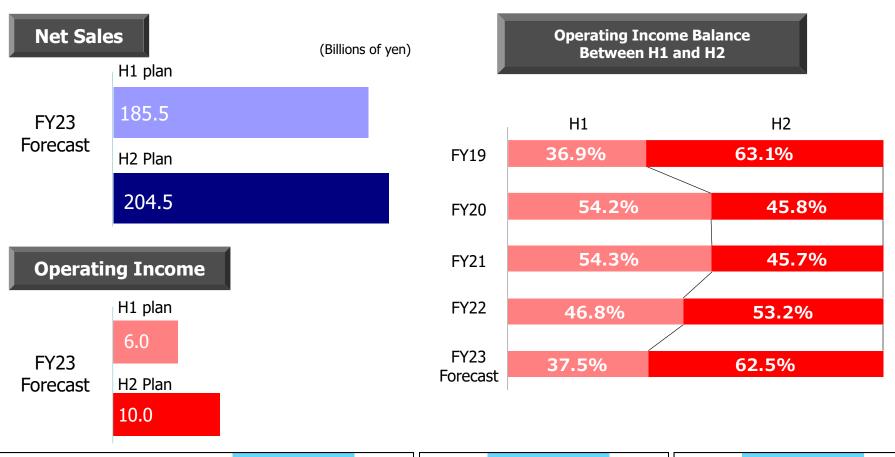
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#### **FY2023 Consolidated Forecasts**



#### **FY2023** Difference Between the First and Second Half



(Millions of yen)	FY22 H1	FY23 H1	to net sales	vsFY22 %	FY22 H2	FY23 H2	to net sales	vsFY22 %	FY22	FY23	to net sales	vsFY22 %
Net Sales	183,973	185,500	100.0	+0.8%	188,606	204,500	100.0	+8.4%	372,579	390,000	100.0	+4.7%
Operating income	6,733	6,000	3.2	(10.9)%	7,643	10,000	4.9	+30.8%	14,377	16,000	4.1	+11.3%
Ordinary income	7,431	5,800	3.1	(22.0)%	7,935	9,900	4.8	+24.8%	15,366	15,700	4.0	+2.2%
Profit attributable to owners of parent	2,734	1,800	1.0	(34.2)%	3,365	3,200	1.6	(4.9)%	6,099	5,000	1.3	(18.0)%

#### **FY2023 Consolidated Forecasts by Segment**

(Millions of yen)

			Sa	les		Oţ	perating ir	ncome (los	is)	Operati	ing income	e margin
	Segment	FY22	FY23 Forecast	VS FY22 Increase/ Decrease	VS FY22 %	FY22	FY23 Forecast	VS FY22 Increase/ Decrease	VS FY22 %	FY22	FY23 Forecast	VS FY22 Increase/ Decrease
1	Expert Services (Temporary Staffing)	147,188	148,500	+1,311	+0.9%							
2	BPO Services (Contracting)	141,906	150,000	+8,093	+5.7%	14,515	12,950	(1,565)	(10.8)%	4.9%	4.2%	(0.7)pt
3	HR Consulting, Education, Training, etc.	8,761	9,900	+1,138	+13.0%							
4	Global Sourcing (Overseas)	9,831	11,300	+1,468	+14.9%	617	780	+162	+26.3%	6.3%	6.9%	+0.6pt
	Subtotal	307,687	319,700	+12,012	+3.9%	15,132	13,730	(1,402)	(9.3)%	4.9%	4.3%	(0.6)pt
5	Career Solutions (Pacement/Recruiting, Outplacement)	13,923	15,000	+1,076	+7.7%	4,089	4,660	+570	+14.0%	29.4%	31.1%	+1.7pt
6	Outsourcing	42,376	45,450	+3,073	+7.3%	10,487	10,830	+342	+3.3%	24.7%	23.8%	(0.9)pt
7	Life Solutions	8,200	8,200	+0	+0.0%	364	370	+5	+1.5%	4.4%	4.5%	+0.1pt
8	Regional Revitalization Solutions	6,931	8,190	+1,258	+18.2%	(2,877)	(1,600)	+1,277	-	-	-	-
9	Elimination/Corporate	(6,539)	(6,540)	(0)	-	(12,819)	(11,990)	+829	-	-	-	-
	Consolidated	372,579	390,000	+17,420	+4.7%	14,377	16,000	+1,622	+11.3%	3.9%	4.1%	+0.2pt



# **Returns to Shareholders**

\* Units in billions of yen have been rounded to the nearest first decimal place. Units in millions of yen have been rounded down.



#### **Returns to Shareholders**

- FY2022 dividend per share is 35 yen per share, as forecast disclosed on July 15, 2022.
- FY2023 dividend per share (forecast) is expected to remain the same at 35 yen per share.

Dividend Policy

- In order to play a sufficient role on a company that can grow sustainably, Pasona Group will secure funds for growth, such as new business investment and capital investment, while striving to strengthen its management base and earning power, aiming to increase shareholder returns by improving corporate value.
- Pasona Group, as per its basic policy to provide shareholder returns commensurate with earnings, aims for a consolidated payout ratio of 30%, and to maintain a continued and stable dividend.

**¥35** 

Dividend

- FY2022 Dividend per share
- FY2023 Dividend per share (forecast) ¥35

	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23 (Forecast)
Dividend per share	¥12	¥13	¥18	¥19	¥30	¥35 ordinary dividend:¥30 special dividend:¥5	¥35	¥35
Dividend payout ratio (consolidated)	-	37.2%	35.6%	124.9%	17.3%	15.9%	22.5%	27.4%



# FY2023 Progress of Group Priority strategy

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# 2024年5月期 グループ重点戦略

# Evolution to X-TECH BPO

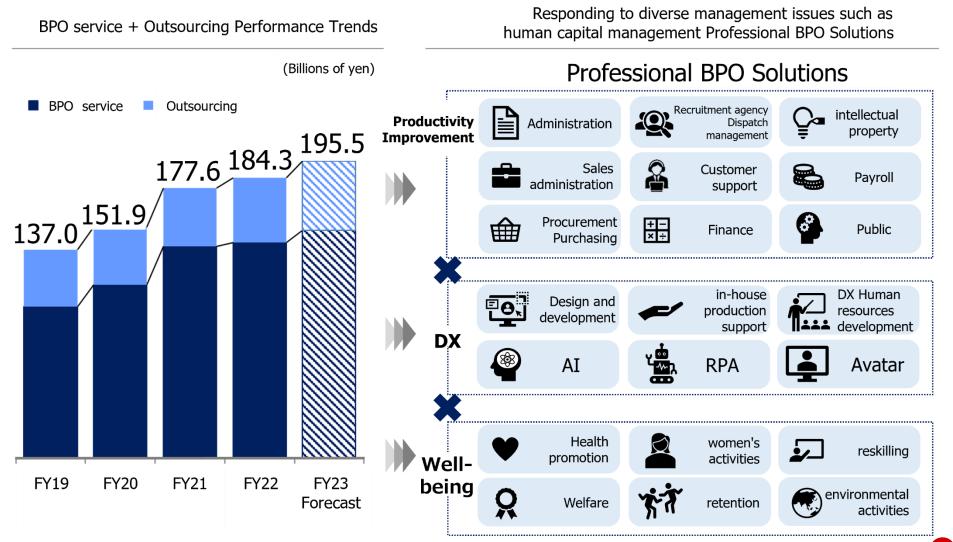
# 2 Expansion of versatile work styles and career development support

Expansion of earnings from local development projects centered on Awaji Island



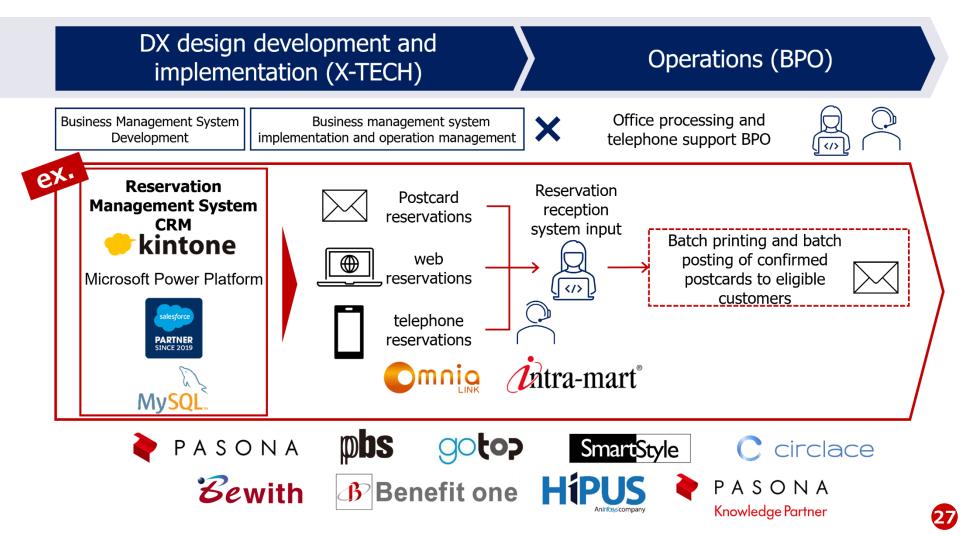
# 1. Evolution to X-TECH BPO

Developing and strengthening BPO services to steadily respond to business challenges even in the after-corona



# 1. Evolution to X-TECH BPO

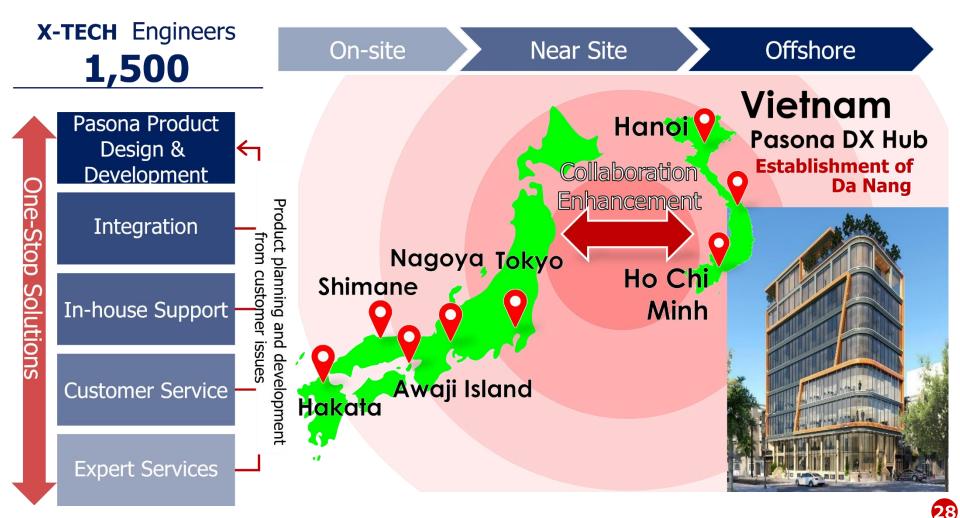
Expansion of X-TECH BPO, a comprehensive operation From development to implementation and operation



# 1. Evolution to X-TECH BPO

#### **PASONA DX HUB**

Promoting corporate DX through resident and domestic/overseas Lab development



#### 2. Expansion of versatile work styles and career development support

Fostering corporate leaders who solve social and customer issues with DX DX Leader's Program starts in August



Cultivate human resources capable of creating new added value through DX, and produce 10,000 DX human resources inside and outside the company

#### 2. Expansion of versatile work styles and career development support

- > Market creation and expansion of introduction of Safe Placement Total Service
- > Employment support for the growing senior labor force (alumni/alumnae of major companies)
- > Expansion of human capital management support menu including Pasona Recurrent and talent management



#### 2. Expansion of versatile work styles and career development support

### **Topics**

Online training for approximately 500 women displaced from Ukraine to Poland an association to support sole proprietors and start-ups seeking to create new businesses [Japan Incubation Base] is launched

UNITAR (United Nations Institute for Training Concluded a memorandum of understanding with and Research) signed a Memorandum of the government of Sri Lanka for business expansion, Understanding (MOU) to support women and human resource development/employment, young people in improving their digital skills and tourism promotion" and employment. Signing Ceremony Diversity Inclusion Support for young Korean human Support for athlete employees resources to work in Japan ·Kie Tamai Joins England's Highest Women's Rugby League ·Held sports for the disabled (defensive soccer) class Launched "Global Young Challenger Program 2023

Japan International Cooperation Agency (JICA) co-sponsored the invitation of officials from the Ministry of ICT of the Republic of Uganda and IT personnel to Awaji Island

Tailwind of External Environment in After COVID-19 and Achievements of Local Development Projects in Awaji Island

#### External Environment



Kansai International Airport Number of Foreign Travelers Apr. 2023 YoY

Recovered to 96.0 million, up **26.5** times

Source: Kansai Airport Corporation press release Inbound Internal Results NIJIGENNNOMORI Foreign Tourists March-May 2023 Results

Inbound



### Ranked No. 1

in "Island trip I want to visit again" in Jalan 2022 survey

Akashi Kaikyo Bridge Annual traffic volume in FY2022: 14.35 million vehicles, the highest ever

出典:リクルート「もう一度行きたい島ランキング」 https://www.jalan.net/news/article/651016/ 出典:本州四国連絡高速道路株式会社 「令和4年度交通量の報告」

Internal track record



FY20

NIJIGENNNOMORI **Foreign Tourists** March-May 2023 Results

NARUTO & BORUTO Shinobinosato average inbound rate

26.4%

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FY22

FY21

Local Solution Awaji Island Affiliate Sales Trends Average annual growth rate:

this FY2022 exclude the impact of two months due to a change in the fiscal year-end of some subsidiaries



#### Providing "rare experiences" unique to Awaji Island through versatile collaboration

#### NIJIGENNOMORI

The second collaboration event for the "Demon Slayer" anime July 28, 2023 - January 27, 2024



**居**イベント



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#### The first event was very popular. April 2022 - January 2023









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#### Hello Kitty Showbox

Two Guinness World Records Expansion of projects at Hello Kitty facilities

# Entertainment WAII HELLO KITTY D APPLE LAND

#### HELLO KITTY JAZZ BAND SHOW



Popular facility recognized by two Guinness World Records • HELLO KITTY SHOW BOX • HELLO KITTY APPLE HOUSE



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#### Zenbo Seinei

Winner of the Wood Design Award, ZEN, a yoga wellbeing experience that also offers overnight accommodations





Expanded events featuring celebrities, top athletes, and popular yoga instructors



# 3. Expansion of earnings from local development projects centered on Awaji Island



Evolving into a food and beverage facility that attracts a wide range of customers who want to return again and again

#### Providing high added value ✓ Expanding plans for seasonal foods, performances, ()] wines, etc. ✓ Development of various anniversary plans etc. Attracting Tour and Group Visitors $\checkmark$ Strengthening the use of large stores with more than 02 100 people · Strengthen marketing in cooperation with other facilities • Expansion of menus for group customers, such as buffet style etc. Strengthen customer relations 路島西海岸アプリ ✓ Strengthen PR through group collaboration ✓ Expansion of preferential treatment for members and fans etc.



# Awaji Island X Kyotango

Expansion and internalization of new product development and OEM manufacturing business utilizing local specialty products

Pasona Furusato Incubation Inc.



- Awaji red and white onions and fresh fruit dressing
- ✓ Awaji fruit cider
- 🗸 Awaji Sparkling Water

etc.

Pasona Agri-Partners Inc.

Awaji Nature Farm Inc.



- Beef tenderloin retort curry
- ✓ Onion Minestrone
- ✓ Naruto Orange Rare cheesecake

etc.

- Tango Kingdom Brewery Inc.
- Commercialization of externally acclaimed craft beer at room temperature (canned beer)

Nijigennomori Inc.

- ✓ Retort curry with popular character motif
- GRAND CHARIOT popular sea urchin hot pot soup etc.

✓ Awaji Fruit Beer etc.



# 3. Expansion of earnings from local development projects centered on Awaji Island

Nationwide expansion of our regional development know-how Comprehensive partnership agreements with 8 cities, towns, and villages across Japan (as of May 31, 2023)











- 🗸 Sakaide City, Kagawa Prefecture
- ✓ Awaji City, Hyogo Prefecture
- ✓ Maniwa City, Okayama
   Prefecture
- National Institution for Youth Education
  - National Awaji Youth Exchange Center
- ✓ Goshi city, Kumamoto
   Prefecture
- Shimonoseki city, Yamaguchi prefecture
- ✓ Unzen city, Nagasaki prefecture
- ✓ Niihama city, Ehime prefecture



# Reference

\* Units in billions of yen have been rounded to the nearest first decimal place. Units in millions of yen have been rounded down.



# Awaji Well-being Week 2023 to be held

### **Period: Late October to early November 2023**



### Selected under the 2023 Health & Productivity Stock Selection

- [ Pasona Group Inc. ] 経営銘柄 2023 The 2023 Health & Productivity Stock Selection Health & Productivity Management Outstanding Organizations "White 500" (seven consecutive years) 2023 [ Benefit One Inc. ] 康経営優良法人 lealth and productivity Health & Productivity Management Outstanding Organizations ホワイト500 "White 500" (six consecutive years) 2023 [ Pasona Panasonic Business Service Co., Ltd. ] 建康経営優良法人 Health and productivity Health & Productivity Management Outstanding Organizations ブライト500 "Bright 500" [Pasona HS Inc.] 2023 律康経営優良法人 Health & Productivity Management Outstanding Organizations Health and productivity [Pasona Group Inc. Major Initiatives for Health Management] 1. Conduct lifestyle surveys and publish results Once a year, a lifestyle survey is conducted for employees to score their lifestyle habits in the categories of exercise, diet, sleep, and preferences (drinking, snacking, smoking) and provide feedback. 2. Mental Health Measures Conducted mental care training for all employees to promote self-care and line-care in conjunction with the implementation of stress checks. 3. Supporting Health Promotion for Men and Women Health lectures by obstetrics and gynecology specialists were given to all employees to promote understanding of changes in the minds and bodies of men and women and to "improve literacy".
- 4. Promoting employee communication through health Promoting group-wide communication by creating our own original physical exercises and providing physical exercise, training gyms, healthy lunches, etc.
- 5. Establishment of various consultation services We provide not only career counseling, but also a contact point to discuss various concerns such as one's own health and lifestyle. Women's health support programs are also being expanded, including an "online consultation service" where women can consult with specialists on women's specific health issues and concerns about childcare and childbirth.
- \* "Health Management Issues" is a system for selecting companies listed on the Tokyo Stock Exchange that consider the health management of their employees from a managerial perspective and practice particularly excellent health management. The Ministry of Economy, Trade and Industry (METI) and the Japan Health Council certify corporations that are strategically engaged in employee health management from a managerial perspective.
- \* News&Topics 2023.03.09: Pasona Group Recognized as a "Health Management Brand 2023" and Recognized as a "White 500" Organization for Excellent Health Management for the 7th consecutive year.



### **Sustainability Activities and Local Development Projects**

### Started "Sustainability Training Program" for companies and organizations

1. Collaborating with Biomass Resin Holdings Co.,Ltd. on Awaji Island to realize decarbonized society.

Collaboration providing training programs for companies, organizations, and educational institutions to learn about the SDGs, including food safety and the natural environment.

- (1) Agricultural experience to learn about soil cultivation, food safety, and production processes.
- (2) Classroom training to learn about issues related to abandoned farmland and materials that can be used to eliminate plastics by using rice.
- 2. Introduced and exhibited cutlery such as forks, spoons, and children's toys using Rice Resin, a biomass plastic developed and manufactured by the Biomass Resin Group, at the farmhouse restaurant "Haru sansan".





Forks, spoons and children's toys made from biomass plastic

The farmer's restaurant "Haru sansan"

### Recycling-oriented agriculture with "zero loss" realized on Awaji Island Composting and composting of bagasse containers

Containers made from sugarcane dregs (bagasse) used at the event are used for composting and converted to fertilizer. First potato harvest (June 2023) through "zero-loss" recycling-oriented agriculture.

- 1. Bagasse containers used in the "World Chef King Cooking Competition" held in November 2022 were collected. Employees certified as instructors composted them together with food scraps and leaf litter from facilities on the island to produce original compost.
- 2. Pasona Agri-partners Inc. will expand its composting business to compost all food waste, and through production activities using the compost, aims to realize nature- and health-friendly agriculture.



Bagasse containers are used for composting. The potatoes are used for cooking with fresh vegetables at the island's farmhouse restaurant, "Haru·sansan".

# Awaji Island

**2008** A support system for agricultural ventures aiming for independent farming

#### Pasona Challenge Farm

**2012** Renovation of a closed-down elementary school Marche and Restaurant

### Nojima Scuola

2014 Training entrepreneurs to solve social problems

#### Entrepreneurship Program

A terrace with seaside view

### Honey Cafe miele

- 2016 Seafront Market and Restaurant CRAFT CIRCUS
- **2017** Aiming for regional revitalization through artistic activities

# Began call for Entertainers to revitalize the region

Hyogo Prefectural Awaji Island Animation Park **NIJIGEN NO MORI** 

A grill restaurant with spectacular ocean views

### **Ocean Terrace**

2018 Media art and restaurant by the sea HELLO KITTY SMILE

A luxury hotel on a "starry hill" GRAND CHARIOT 2019 A new theater restaurant where you can enjoy a Hello Kitty show and dining HELLO KITTY SHOW BOX

**2020** A project aiming for regional revitalization through music

### **Music Island Project**

Theater and social distance restaurant **SEIKAIHA** 

Aiming to create 10,000 jobs by 2025 General Headquarters for Emergency Job Creation

**2021** Supporting the dreams of new graduates entering the workforce

### Gap Year Program

Supporting job retention and career development for younger employees **Fresh Career Development Program** 

An outdoor food court amidst nature aiming to support chefs affected by the COVID-19 infection **Awaji Chef's Garden** 

For those seeking full-time employment while raising children on their own

### Single parent work support project

A residency-style French restaurant **Auberge La Forêt de la Cuisine FranÇaise**  A restaurant featuring vegetables that you can enjoy in abundant nature **Farmer restaurant Haru · Sansan** 

2022 "Sea Cuisine" Restaurant, cooking freshly harvested ingredients from Awaji Island The First Island AMAN NO SHOKUTAKU

> enjoying gentle meals and a mindfulness experience in the wilderness away from the city

#### Zazen Yoga Retreatment & Restaurant Zenbo Seinei

World's largest apple-shaped observation theater

### **HELLO KITTY APPLE HOUSE**

Ukraine Support Project Awaji World Ballet

Renewal Opening of Seaside Restaurant & Market **CRAFT CIRCUS** 

2023 A lively and relaxing seafood diner and cafe where you can enjoy seafood miele the DINER

Awaji Island West Coast Seaside Mall with cafés, restaurants, marchés, miscellaneous goods stores, and more

#### Ladybird Road

An outdoor resort restaurant with a view selected as one of Japan's 100 best sunsets

### Awaji Chef's Garden

by PASONA 41

# **Quarterly Sales and Income Trends**



\* Please refer to the Investors Guide for the figures before the listed year.

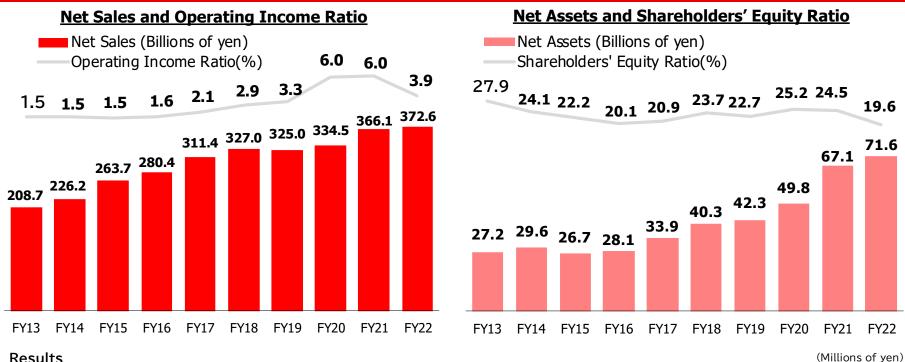
### **Quarterly Sales and Income Trends by Segment**

(Millions of yen)

**4**3

	Sales							Operating income (loss)													
	Segment	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	YoY		Segment	Q1 FY21	Q2 FY21	Q3 FY21	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22	YoY
	<ol> <li>Expert Services (Temporary Staffing)</li> </ol>	40,650	38,014	35,438	37,964	37,837	37,375	35,663	36,311	(4.4)%	1	Expert Services (Temporary Staffing)									
	2 BPO Services (Contracting)	34,202	33,417	34,898	36,753	33,817	34,507	36,393	37,187	+1.2%	2	BPO Services (Contracting)	5,021	4,222	4,574	4,527	3,398	3,963	3,591	3,561	(21.3)%
	<ul> <li>HR Consulting ,</li> <li>Education &amp; Training ,</li> <li>Others.</li> </ul>	1,926	1,911	2,418	2,162	2,021	2,235	2,323	2,180	+0.8%	3	HR Consulting , Education & Training , Others.									
	Global Sourcing     (Overseas)	2,056	2,004	2,084	2,190	2,395	2,526	2,366	2,543	+16.1%	4	Global Sourcing (Overseas)	57	110	89	190	108	241	106	161	(15.3)%
	Subtotal	78,835	75,347	74,839	79,071	76,071	76,645	76,746	78,223	(1.1)%		Subtotal	5,079	4,333	4,663	4,717	3,506	4,205	3,697	3,723	(21.1)%
(5	(Placement/Recruiting, Outplacement)	3,610	3,881	3,529	3,679	3,434	3,475	3,395	3,618	(1.7)%	5	Career Solutions (Placement/Recruiting, Outplacement)	1,134	1,250	973	1,112	919	1,074	976	1,119	+0.6%
6	Outsourcing	8,513	10,232	8,319	11,293	10,583	9,650	10,788	11,353	+0.5%	6	Outsourcing	2,843	4,043	2,645	3,232	2,897	1,927	3,013	2,648	(18.1)%
Q	Life Solutions	1,708	1,767	1,786	1,896	1,963	2,035	2,115	2,086	+10.0%	Ø	Life Solutions	14	100	62	54	55	117	140	50	(7.6)%
(8	Regional Revitalization Solutions	763	1,286	1,241	1,134	1,529	1,894	1,823	1,684	+48.5%	8	Regional Revitalization Solutions	(702)	(547)	(451)	(910)	(667)	(450)	(1,001)	(757)	-
9	Eliminations and Corporate	(1,504)	(1,957)	(1,326)	(1,853)	(1,515)	(1,795)	(1,561)	(1,666)	-	9	Eliminations and Corporate	(2,668)	(2,884)	(2,541)	(3,471)	(3,381)	(3,471)	(2,895)	(3,071)	-
	Total		90,558	88,389	95,221	92,066	91,906	93,307	95,299	+0.1%		Total	5,700	6, 295	5,352	4,735	3,330	3,402	3,931	3,712	(21.6)%

# **Full-Year Key Indicators**

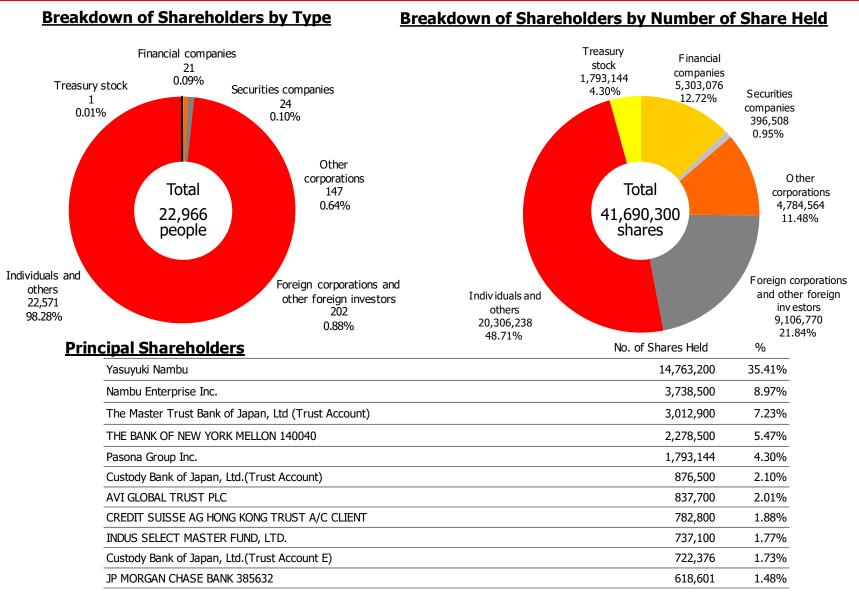


Results									(1-1111	
Key Indicators	'14/05	'15/05	'16/05	'17/05	'18/05	'19/05	'20/05	'21/05	'22/05	'23/05
Net Sales	208,660	226,227	263,728	280,395	311,410	326,984	324,986	334,540	366,096	372,579
Gross Profit Margin	19.3%	20.3%	20.0%	20.2%	21.5%	22.8%	23.6%	24.8%	24.5%	24.6%
SG&A Expenses	37,029	42,381	48,948	52,128	60,489	65,245	66,112	63,028	67,588	77,148
SG&A Expense Ratio	17.7%	18.7%	18.6%	18.6%	19.4%	20.0%	20.3%	18.8%	18.5%	20.7%
Operating Income	3,210	3,490	3,860	4,488	6,539	9,465	10,577	19,940	22,083	14,377
Operating Income Ratio	1.5%	1.5%	1.5%	1.6%	2.1%	2.9%	3.3%	6.0%	6.0%	3.9%
Ordinary Income	3,135	3,343	3,855	4,319	6,631	9,237	10,236	20,379	22,496	15,366
Ordinary Income Ratio	1.5%	1.5%	1.5%	1.5%	2.1%	2.8%	3.1%	6.1%	6.1%	4.1%
Net Income *1	526	214	243	(129)	1,288	1,975	594	6,784	8,621	6,099
Net Income Ratio	0.3%	0.1%	0.1%	_	0.4%	0.6%	0.2%	2.0%	2.4%	1.6%
Total Assets *2	75,615	88,641	85,356	94,584	112,477	119,459	140,441	151,641	203,746	275,504
Net Assets	27,181	29,620	26,735	28,062	33,889	40,253	42,316	49,779	67,146	71,624
Shareholders' Equity Ratio *2	27.9%	24.1%	22.2%	20.1%	20.9%	23.7%	22.7%	25.2%	24.5%	19.6%
Return on Equity	2.5%	1.0%	1.2%	(0.7)%	6.0%	7.6%	2.0%	19.4%	19.6%	11.7%
Number of Employees	6,316	7,908	8,550	8,682	9,074	9,317	19,538	21,789	23,488	24,918
1. Cines the Fanel year and all May 21. 2010, and increase has been referred to another the table to any and										

1. Since the fiscal year ended on May 31, 2016, net income has been referred to profit attributable to owners of parent.

2. As the Company adopted "Partial Amendments to Accounting Standard for Tax Effect Accounting" from the beginning of the first quarter of FY2018. As for the financial position, the figures for the previous consolidated fiscal year were processed by the method.

## Stock Information (As of May. 31, 2023)



1. The Company's treasury stock (1,793,144 shares, 4.30% of total issued shares) ranked fifth. In accordance with Article 308.2 of the Corporations Law, there are no voting rights attached to treasury stock.

 Tempered Investment Management Limited sent a change report to the Kanto Finance Bureau on January 18, 2022, reporting that it owns 2,406,300 shares as of January 18, 2022. However, the number of shares held as of the end of May 2023 cannot be confirmed, so it is not included in the status of the above major shareholders. 45

# Group Companies (by segment)

#### Expert Services,

### BPO Services (Contracting) HR Consulting, Education and Training, Others

Pasona Inc.	CAPLAN Corporation						
Bewith, Inc.	Pasona Heartful Inc.						
PASONA LOGICOM Inc.	Asahi Beer Communications Co, Ltd.						
Pasona HS Inc.	Pasona art now Inc.						
Nagasaki diamond staff	Pasona Knowledge Partner Inc.						
Pasona Masters Inc.	Pasona Intellectual Property Trust Inc.						
Pasona HR Solution Inc.	Profelier,Inc						
Gotop Co., Ltd.	circlace Inc.*						
Pasona JOB HUB Inc.							
Pasona Yaskawa Business Staff Inc.							
Pasona Panasonic Business Service Co.,Ltd Others *							

#### **Global Sourcing**

Pasona N A, Inc.	Pasona Canada, Inc.					
Pasona Taiwan Co., Ltd.	Pasona Singapore Pte. Ltd.					
Pasona Asia Co., Limited	PT Pasona HR Indonesia					
Pasona Korea Co., Ltd	Pasona India Private Limited					
MGR Consulting Co., Ltd.	Pasona Tech Vietnam Co., Ltd.					
Pasona Human Resources (Shanghai) Co., Ltd.						
Pasona Recruitment (Thailand) Co., Ltd						
Pasona Education Co. Limited						
Pasona HR Malaysia Sdn. Bhd.						
PT. Dutagriya Sarana	Others					

#### **Career Solutions**

Pasona Inc.

#### Outsourcing

Benefit One Inc. BENEFIT ONE INTERNATIONAL PTE. LTD. 贝那商务咨询(上海)有限公司 Benefit One USA, INC. Benefit One (Thailand) Co., Ltd. PT. BENEFIT ONE INDONESIA Benefit One Deutschland GmbH **REWARDZ PRIVATE LIMITED** BENEFITONE ENGAGEMENT TECHNOLOGIES PRIVATE LIMITED Others \*

#### Life Solutions

Pasona Foster Inc. Pasona Life Care Inc.

#### **Regional Revitalization Solutions**

Pasona Furusato Incubation Inc. Pasona Agri-Partners Inc. Tango Kingdom Brewery Inc. Pasona Tohoku Sousei Inc.

Nijigennomori Inc. Pasona Smile Inc. Chihou Sousei Inc. Takumi Sousei Inc.

Others \*

Consolidated subsidiaries 69 Equity-method affiliates 5

(As of May. 31, 2023)



## **Corporate Information**

Prime Market TSE (2168)

Corporate Name	Pasona Group Inc.							
Headquarters	Shin Marunouchi Bldg. 1-5-1, Marunouchi, Chiyoda-ku, Tokyo 100-6514	<u>Comprehensive Group office</u> Minami-Aoyama 3-1-30 Minato-ku, Tokyo 107-8351 Phone 03-6734-0200						
Established								
Paid-in Capital	,000 million yen							
Representative	Yasuyuki Nambu							
<b>Business Activities</b>	Expert Services (Temporary staffing), BPO Services (Contracting) HR Consulting, Education & Training, Others Global Sourcing (Overseas) Career Solutions (Placement/Recruiting, Outplacement) Outsourcing, Life Solutions Regional Revitalization Solutions							
Number of Employees	24,918 (Consolidated, including contract	: workers) (As of May. 31, 2023)						
Consolidated Group Companies	Cubaidiarian (C) Attiliaten E							
URL	URL www.pasonagroup.co.jp/English/							